Irish Association of Sterile Services Managers

Conference 2003
Delegates Feedback

Presented by Niall Creggy
Contents

1. Background ~ secondary
2. Methodology
3. Results
4. Conclusions & Recommendations
1. Background - secondary

WHY?
2. Methodology
5 Stages

a) Objectives
b) Population
c) Sample
d) Paradigm
e) Analysis
a) Objective

To determine delegates perception of the quality of the conference 2003:

- Location/venue
- Educational aspect
- Exhibition
3. Research Findings
a) Demographic Profiles

IASSM Members attending Conference 2003

- Yes: 25
- No: 42
Conference 2003

Area of Hospital Represented at Conference 2003

Infection Comp. SSD TSSD Theatre CSSD HSSD
3 3 1 4 14 29 4
Employed in city or Rural Hospital

- City: 40
- Rural: 25
- Incomplete: 2
2) Venue/location

Conference venue acceptable

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>65</td>
<td>2</td>
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</tbody>
</table>
Malahide as an accessible location

- Yes: 62
- No: 5
Enjoy the food

- Yes: 62
- No: 0
- No Comment: 5
Educational Content Good

- Yes: 67
- No: 0
Adequate Time for Exhibition Viewing

- Yes: 55
- No: 11
- No Comment: 1
### Qualitative Comments

<table>
<thead>
<tr>
<th>Positive</th>
<th>Negative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Well done-well organised</td>
<td>Time keeping</td>
</tr>
<tr>
<td>Really good mix of subjects</td>
<td>Shorter breaks</td>
</tr>
<tr>
<td>15 minute presentations = excellent</td>
<td>E-mail address of presenters</td>
</tr>
<tr>
<td>Very enjoyable and informative - Thanks</td>
<td>Did not receive all handouts</td>
</tr>
</tbody>
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4. Conclusions & Recommendations
Conclusions

Majority of delegates approved...

a) Venue & Location
b) Food
c) Exhibition time
d) Educational content
Conclusions

Improvements needed:

a) time keeping

b) hand outs

Overall = approval
Recommendations - research findings

1. Review (+ & -)
2. Identify root causes
3. Select a action plan
4. Implementation
5. Monitor/audit
THANK YOU