MALAYSIAN STERILE SERVICE ASSOCIATION

16TH ANNUAL GENERAL MEETING, CONFERENCE AND EXHIBITION

THEME : ‘Excellence in Sterilization Services’
DATE : 17th to 20th April 2011
VENUE : BAYVIEW HOTEL LANGKAWI
Jalan Pandak Mayah 1,
Pusat Bandar Kuah, Kuah,
07000 Langkawi
Kedah, Malaysia
Tel : +604 966 1818
Fax : +604 966 3888
Email : bayviewlangkawi@bayviewhotels.com
Website : www.bayviewhotels.com/langkawi

Conference Website : www.mssa.com.my
Conference Secretariat : Console Communications Sdn. Bhd
Contact Person : Marcus Chew
Contact Number : +6012 676 2954 (mobile)
                +603 2162 0566 (office)
                +603 2161 6560 (Fax)
Email Address : sterile@console.com.my
                Suite 12.9 Level 12
                Wisma UOA 11
                21, Jalan Pinang
                50450 Kuala Lumpur, Malaysia

Organized by :
MALAYSIAN STERILE SERVICE ASSOCIATION
Tel : 603 5634 2618 Fax : 603 5634 1618
WWW.MSSA.COM.MY
Disclaimer

The Organising Committee shall not be held liable for personal accident, illness, losses or damages to private property of any individuals attending or present at this event. All individuals should make their own arrangements with respect to personal insurance. Whilst every attempt will be made to ensure that all aspects of this event will take place as scheduled, the Organising Committee reserves the rights to make any last minute changes or adjustments the deems necessary and appropriate.
Welcome Message from the President

Dear Colleagues,

On behalf of the Malaysian Sterile Service Association (MSSA), it gives me great pleasure and honour to welcome all sterilization practitioners to attend the MSSA 16th Annual General Meeting, Conference and Exhibition.

I trust that 16th Annual General Meeting Conference and Exhibition will continue the tradition of being a friendly platform for interaction and exchange of ideas, sharing of knowledge and experience. Indeed, together I hope we will be able to address the various challenges in our professions and overcome these challenges to deliver better performance.

After last year’s theme of calling our member to keep up with times and keep abreast with the latest development in the service and industry, this year, I would like to call all, especially our MSSA members to pay attention to achieving “Excellence in Sterilisation Services”. After gaining all the necessary knowledge from the MSSA Conferences, we must fully utilise the knowledge to improve our practice, deliver the best that we know how, and to strive for excellence in our service.

To achieve this objective, once again, we have invited the prominent and respected speakers in our profession to share their knowledge and to provoke our thoughts. I believe that the sharing of knowledge, experience and expertise in this Conference will contribute positively to our profession and result in direct benefits to those receiving our services.

I look forward to seeing you in this Conference in Langkawi, which we will return to after organising the 1st MSSA Conference many years ago. To our foreign delegates, I welcome you to our beautiful country Malaysia, and to the natural wonders of Langkawi.

Thank you,

(Datin Wan Muji binti Wan Ngah)
President,
Malaysian Sterile Service Association,
November 2011.

MALAYSIAN STERILE SERVICE ASSOSIATION
WWW.MSSA.COM.MY
Committee Members

Datin Wan Muji binti Wan Ngah  
Hjh. Mek binti Jusoh  
Noormah binti Hj. Hashim  
Rahijah binti Abd Rahman  
Yeoh Saw See  
Kamariah binti Jusoh  
Siti Salmiah binti Mohamad Bazid  
Halimaton Aduayah binti Nan Abidin  
Abidah binti Mohamad Haris  
Zainab binti Abdullah  
Salwa binti Din

President
Deputy President
Honourable Secretary
Honourable Deputy Secretary
Honourable Treasurer
Honourable Deputy Treasurer
Member
Member
Member
Member
Highlights of the Programme

- Annual exciting events not to be missed
- Seize opportunity to have questions answered
- Share information with prominent foreign and local delegates
- Exhibitors who will provide information on latest technology
- Beneficial conference sessions
- Q and A sessions
- Technology update
- You are always assured of something different and exciting
- Back to nature for a quiet retreat to learn and rekindle old acquaintance
- Moonlight walk along the beach
- Breathtaking view of the wild open ocean

* Decontamination Staff Training
* Instrument Sterilization - Advances for the New Decade
* Customer Service
* Sterile Service Quality Systems
* Key Performance Indicators for Decontamination services
* Implementing Standards, Legislation and Guidance Documents
* The Dark Truth About Sterilization Practices
* Sterilization Whose Expertise?
* Handling and Decontamination of Contaminated Items
* Monitoring the Sterilization Process
* Managing Loaner Instrumentation
* Quality Improvement: Auditing Your Sterile Processing Department for Best Practices
* 3M Attest Rapid 5 Test Pack
* Disinfection & CSSD design
* Introduction of Anios Product
* Residue on Surgical Instruments: How to detect and how to avoid
* Packaging for sterilization: Disposable versus Reusable and update on ISO 11607 Standards

Many more topics of interest
CONFERECE INFORMATION & IMPORTANT DATES

Conference Date : 17th to 20th April 2011
Conference Registration : 17th April 2011 (2.00 pm – 5.00 pm)
Conference Venue : Bayview Hotel Langkawi
Conference Website : www.mssa.com.my

1) Speakers

Y. Bhg. Dato’ Mr. Hj. Zamyn Zuki bin
Tan Sri Dato’ Mohd Zuki DSDK,DJN,SDK,AMK
Malaysia
Dr. Zubaidah Abdul Wahab
Malaysia
Madam Roazalina Hasanuddin
Malaysia
Mr. John Martin William
United Kingdom
Madam Rose Seavey
United State of America
Mr. Samuel Law
Hong Kong
Mr. Anuradha Desai
India
Mr. Delespiere Romain
France
Mr. Martin Pfeifer
Germany
Mr. Peter Wagner
Germany

2) Conference Package

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<thead>
<tr>
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<th>Member</th>
<th>Non Member</th>
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<tr>
<td>Payments received</td>
<td>RM</td>
<td>USD</td>
</tr>
<tr>
<td>Before 16th March 2011</td>
<td>600</td>
<td>195</td>
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<td>From 16th March 2011</td>
<td>750</td>
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<td>From 1st April 2011</td>
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The above package entitles the delegates to:
- Participate in all Scientific Sessions of the Conference
- Exhibition Viewing
- Coffee Breaks & Lunches
- One official dinner on the 19th April 2011
2) Registration

You can register by faxing or mailing the individual registration form together with payments - Cheque / Money Order / Postal Order / Bank Draft / LPO to the conference Secretariat.

All payment shall be made to:

MALAYSIAN STERILE SERVICE ASSOCIATION
Account No. 1224-0009541-05-5
CIMB Bank
Empire Gallery Subang Jaya
G01 Empire Shopping Gallery
Jalan SS 16/1
47500 Subang Jaya
Selangor.
(SWIFT code –CIBB my kl)
3) **General Information**

For more information, please contact the conference secretariat

Name : Marcus Chew  
Email : sterile@console.com.my  
Tel : +6012 676 2954 (mobile)  
    : +603 2162 0566 (office)  
Fax : +603 2161 6560  
Address : Suite 12.9 Level 12  
       : Wisma UOA 11  
       : 21, Jalan Pinang  
       : 50450 Kuala Lumpur, Malaysia

*(PLEASE FORWARD ALL CORRESPONDENCE TO THE CONFERENCE SECRETARIAT)*

4) **Hotel Reservations**

For hotel reservations, please contact the hotel directly and mention MSSA Conference

Hotel : Bayview Hotel Langkawi  
Contact Person : Ms Koo / Ms Yani  
Tel : +604 966 1818 (office)  
Fax : +604 966 3888  
Email : reservation.bhl@bayviewhotels.com  
Address : Reservations Department,  
          : Jalan Pandak Mayah 1,  
          : Pusat Bandar Kuah,  
          : 07000 Pulau Langkawi, Kedah  
          : Malaysia
<table>
<thead>
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<td>10.00 am</td>
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<td>Opening Ceremony</td>
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<td>Brunch &amp; Exhibition Viewing</td>
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<td>16th Annual General Meeting</td>
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REGISTRATION FORM
MALAYSIAN STERILE SERVICE ASSOCIATION
16th ANNUAL GENERAL MEETING CONFERENCE AND EXHIBITION

Please Print or type clearly (for certificate)

Name: ___________________________ Membership No.: ________________

Date of Birth: ______________________ I/C No.: ________________________

Institution: ________________________ Position: ________________________

Address (Home): ____________________________________________________

Address (Office): ___________________________________________________

Telephone: (Office) ______________________ (Home): ____________________

(Mobile): ______________________ Email address: _______________________

PAYMENT

Enclosed herewith Cheque/Money order/ Postal Order/ Bank draft / LPO No: __________

________________________________________ RM/USD________________________________ payable to

Malaysian Sterile Service Association

Signature: ___________________________ Date: ___________________________

• Members shall pay all subscription dues to be eligible for members rate.
• Photostat registration forms are accepted
• Please print name clearly (Block Letter) for certificate, no reissue of certificate for illegible handwriting.
• A duly completed registration form with payment must accompany each participant.
• The registration form with payment shall reach the conference secretariat within the stipulated date.
• For non-attendance no refund will be made, change of delegate is permitted and please inform at least 4 weeks before the conference.
• Please make separate payment for annual subscription fee and conference package.
  - Incomplete Registration from   } shall not be accepted
  - Registration without payment  }

Registration forms with payments will only be processed. (please do not send registration forms without payment)